



# CREDIT PROFESSIONALS INTERNATIONAL PACIFIC NORTHWEST COUNCIL DISTRICT TEN

*Serving the Northwest Credit Community Since 1937*

**September - October 2007**

## Message from the President

### **CPI: ALWAYS MOVING FORWARD**

Wow! I can't believe summer is over and fall is here. The leaves are starting to turn already, the nights are getting cooler, and the stores are full of Halloween costumes and candy.



For CPI, fall means election of local Association officers, dues and Fall Conferences. Please

make sure that you complete your Change of Officers forms (see page 5) and submit a copy to both myself and the International office in St Louis. Those can be mailed or faxed. If they are not submitted, your Association materials will continue to be sent to last year's President. Remember, once the dues are sent in, International will send each individual member their own CPI Education Manual as well as the other membership materials.

If you have not done so, please go to the International website [www.creditprofessionals.org](http://www.creditprofessionals.org) and check it out! In the "Members Only" area, you can log in and check your own membership information. Please check to make sure it is up to date and accurate, especially address and email.

All Associations can link a webpage to the site, which you can use to list contact people, meeting information, upcoming events, etc. So far, only Anchorage and Yakima Valley have pages. I'd like to see a page for every Association in District 10. This is a great way to market CPI! District 10 also has our own site, [www.cpi-district-10.org/](http://www.cpi-district-10.org/) linked to International's. Between them, you can find all of the

forms, information, publications and newsletters needed for your success.

Enjoy the brisk fall evenings, sip some spiced cider and make plans for your Association's new year! And feel free to call or email any questions or ideas you have to myself or any of your other District Officers.

Yours in Credit,

Tracy Harden, PCS  
District 10 President

### **1st Vice President's Letter**

Hi Everyone,

I can't believe that fall is just around the corner. With fall comes the installation of new officers and new beginnings for our associations.

New beginnings start with retaining our current membership numbers as well as increasing our membership totals. As our International President,

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Barbara Chapin, said, “We each need to bring in one new member and our membership will double.” I would love to have District 10 be the first to do that. I am challenging each of you to make a goal of getting one new member each month. I know we can all do that!

Remember that the dues are due on October 1, 2007 and delinquent on October 31, 2007. Send your District dues to me and the International dues to the International office in St Louis.

The membership contest sponsored by International is on the International website at [www.creditprofessionals.org](http://www.creditprofessionals.org). I encourage all of you to look at it and see if you can't come away a winner!

Remember, that is all in our ATTITUDE, and there is never a crowd on the extra mile. I encourage all of you to go the extra mile and make your association grow.

Smiles to you all,

Ruth Ann Aller, CCCE/MPCE  
CPI District 10 1<sup>st</sup> Vice President

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### Junior Past-President's Letter

Thank you again for the opportunity and challenge of being your District President for 2006-2007. It was an awesome experience! Now my challenge as Junior Past District President is Chairman of the Nominating Committee.

So—have all of you Past Association Presidents been thinking about what you can do for CPI? How much has it meant to you? How much growth, professionally and personally, have you accomplished thru CPI? Have you grown in your job because of CPI? Then you need to help us to keep District 10 a growing and viable District.

And to that end we need to keep our District Officers in true form. The last couple of years we have had to recycle Past District Presidents to fill in for officers to have a full slate, because we could not find anyone willing to run for an office. Please consider running for an office and taking the challenge and a great

growing experience! I cannot tell you how wonderful it feels to be part of this District. We need to keep District 10 going and that means filling all of our offices.

Please call me if you or someone in your association would consider running for a District Office. I promise you it will be an awesome accomplishment for you! Call me at 509-674-2372 or email me at [Dandgcarollo@aol.com](mailto:Dandgcarollo@aol.com). If not, I will be calling on you to accept this challenge! We need your help, District 10 needs your help, to keep our District strong and viable.

Sincerely,

Donna Carollo, PCE  
Junior Past President

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### Historian's Report

Hello all-

Just a reminder that I am District 10 President Tracy's Historian, and I'm looking for “stuff” for her History Book. Since I am retiring from my job here at Bleyhl at the end of November (after 21 years), I will have plenty of time to put together all of the mementoes, pictures, etc that you will be sending to me for her.

Also, I ask that any of you that send email to my [joyce@bleyhl.com](mailto:joyce@bleyhl.com) address please change it to my home email, [djandjj@cablespeed.com](mailto:djandjj@cablespeed.com). That way I will be sure to get it. I hope everyone is having a wonderful summer and I'm looking forward to seeing many of you at the Oregon Conference at the end of September.

Joyce Jones, CCCE/MPCE  
CPI District 10 Historian

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### HELEN B. SAWYERS AWARD

District Ten Credit Professionals is looking for a recipient for the **Helen B. Sawyers Award**. Past recipients of this award include **LaFrance Grubbs, Mary Lou Addy, Marlene Wilcox and Betty Nichols**.

In previous years we have had several very worthy members whose local associations nominated them, but of course we could only pick one to win the award. We hope that the associations that nominated candidates in previous years will resubmit those names and their qualifications.



Past Helen B. Sawyers Award Recipients LaFrance Grubbs, Mary Lou Addy, Marlene Wilcox and Betty Nichols

To those associations that have not previously submitted a name, we know there are many who deserve this award, but we need you to submit their names for consideration.

The following is a list of qualifications we are looking for in our recipient:

- Excellence in mentoring, bringing up talent through the ranks, developing their skills to ensure strong leadership succession in the organization;
- Moral integrity in business practice and personal life;
- Must possess a tenacious spirit, yet implement with compassion and a wonderful sense of humor;
- Considered a role model, making contributions to strengthen and enhance Credit Professionals International.

Does this sound like a member of your association? Please submit their name and a synopsis of their qualifications by March 1, 2008 to:

Billie Plasker, PCS  
12109 Lisa Marie Court  
Fairfax, VA 22033  
703-568-1635  
Email: [bme1949@hotmail.com](mailto:bme1949@hotmail.com)

You may call me with any questions regarding submitting the name or the necessary qualifications and I will be happy to help you. I know that we have many members that have supported Credit Professionals International and deserve to be recognized. It is my objective to have a nominee from each Association this year.

This award will be presented at the District Ten Conference in Pocatello.

Billie Plasker, PCS  
District Ten Advisory Board Chairman

### District 10 Summer Board

District 10 Summer Board was held in Yakima on August 18th. In the photo below, from left to right, are: Vicki Leduc, Treasurer; Donna Carollo, Jr Past President; Debra Buck, Recording Secretary; Ruth Ann Aller, 1st VP; Tracy Harden, President.



**Join Us in Pocatello, Idaho  
April 23 – 26, 2008  
2008 District 10 Conference**

## CREDIT PROFESSIONAL OF THE YEAR AWARD

District Ten is looking for nominees for the Credit Professional of the Year Award. The form and rules are available on the CPI International web site at <http://www.creditprofessionals.org/cpiy2007.html>.

There are undoubtedly many worthy nominees that have fulfilled the requirements for this award, and the District would love to see many applications submitted. The dates covered by this year's award are October 1, 2006 through September 30, 2007.

Please follow the instructions from International carefully, and be aware that the application form and scoring was changed a few years ago. In the past, percentages were used to compute a nominee's score.

The scoring system has been revised and we now use a point system. It is very easy to understand and is explained fully in the instructions on the form itself.

The deadline for submitting nominations to the District is December 31, 2007. The completed nomination form and letter of recommendation must be sent to:

Billie Plasker, PCS  
12019 Lisa Marie Court  
Fairfax, VA 22033

If you have any questions regarding the application process, please feel free to give me a call at work (703-295-6052) or at home (703-568-1735) or email [bme1949@hotmail.com](mailto:bme1949@hotmail.com).

We hope to have many applications, as we have so many deserving members in our District. Our District awardee automatically goes on to the International level. Please help us to have a strong nominee

representing our District when we go to International next year in New Mexico.

Billie Plasker, PCS  
Advisory Board Chairman

## MEMBER ANNOUNCEMENTS

Yakima Valley CPI was excited to celebrate the 85th birthday of one of our members, Mabel Kluth. She joined Pro-Sun-Gra CPI in 1964!



**Mabel Kluth**

**Please let us know of any exciting news in the lives of our members, so we can celebrate with you.**

**Join Us at CPI International  
June 5 – 8, 2008  
Albuquerque, New Mexico**

**CREDIT PROFESSIONALS INTERNATIONAL  
LOCAL ASSOCIATION CHANGE OF OFFICER FORM**

Please use this form to report your Local Association's 2007/2008 Officers. We need this official report for your permanent Local Association file. Be sure to fill out both pages of this form. **Until this form is received in the Corporate Office, mail will continue to be sent to the 2006/2007 Local Association President. Please send a copy of this form to your District President and State President (if applicable).**

**Name of Local Association:** \_\_\_\_\_

**District:** \_\_\_\_\_ **Date of Election:** \_\_\_\_\_ **Date Officers Begin:** \_\_\_\_\_

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**President:** \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

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**1st Vice President:** \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

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**2nd Vice President:** \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

---

**3rd Vice President:** \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_

Work Phone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_

**OVER**

**Secretary:**

\_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Home Phone: (\_\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_  
Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

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**Treasurer:**

\_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Home Phone: (\_\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_  
Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

---

**Other Officer:**

\_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Home Phone: (\_\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_  
Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

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**Other Officer:**

\_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Home Phone: (\_\_\_\_\_) \_\_\_\_\_ E-Mail: \_\_\_\_\_  
Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_\_) \_\_\_\_\_

**Mail or Fax form to:**

**Credit Professionals International**  
**525-B N. Laclede Station Road**  
**St. Louis, MO 63119**  
**Phone: (314) 961-0031**  
**Fax: (314) 961-0040**  
**Email: [creditpro@creditprofessionals.org](mailto:creditpro@creditprofessionals.org)**

## DISTRICT 10 2007-2008 OFFICERS

### **PRESIDENT**

Tracy Harden, PCS  
P.O. Box 511  
Yakima, WA 98907  
Work: 509-248-5270  
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Fax: 509-248-5276  
E-Mail: [Counsel@cccsyakima.org](mailto:Counsel@cccsyakima.org)

### **SECOND VICE PRESIDENT**

Margaret Ewert-Moen, PCE  
444 S. Meridian  
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### **TREASURER**

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241 Tamaracks Dr  
Onalaska WA 98570  
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### **FIRST VICE PRESIDENT**

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E-Mail: [ruthannaller@cablone.net](mailto:ruthannaller@cablone.net)

### **RECORDING SECRETARY**

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Work: 406-761-5350 X-2952  
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Fax: 406-761-1813  
E-Mail: [debrabuck@hotmail.com](mailto:debrabuck@hotmail.com)

### **JUNIOR PAST PRESIDENT**

Donna Carollo, PCE  
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Cle Elum, WA 98922  
Home: 509-674-2373  
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E-Mail: [dandgcarollo@aol.com](mailto:dandgcarollo@aol.com)

## 2007 – 2008 DISTRICT TEN CHAIRMAN

### **ADVISORY BOARD CHAIRMAN**

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Fairfax, VA 22033  
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### **HISTORIAN**

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E-Mail: [djandjj@cablespeed.com](mailto:djandjj@cablespeed.com)

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Arlington, WA 98223  
Work: 360-435-6703  
Fax: 360-435-6719  
E-Mail: [Nholiman@frontierbank.com](mailto:Nholiman@frontierbank.com)

## **ADVISORY BOARD - BY LAWS**

Sue Cassell, PCE  
Consumer Credit Counseling Service  
P O Box 2326  
Great Falls, MT 59403  
Home: 406-453-3546  
Work: 406-761-8721  
Fax: 406-761-8622  
E-Mail: [suec@cccsmt.org](mailto:suec@cccsmt.org)

## **LIBRARIAN**

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Pendleton, OR 97801  
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## **PIN AND EMBLEM**

Patti Barton  
77609 Col Jordan Road  
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Great Falls CPI Association

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## **PARLIAMENTARIAN**

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## **CPI CERTIFICATION**

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**LEGISLATIVE CHAIRMAN**

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E-Mail: [khafliger@centronservices.com](mailto:khafliger@centronservices.com)

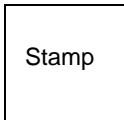
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Consumer Credit Counseling Service  
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Great Falls, MT 59403  
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Work: 406-761-8721  
Fax: 406-761-8622  
E-Mail: [suec@cccsmt.org](mailto:suec@cccsmt.org)

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Tracy Harden, PCS  
President, CPI District 10  
P.O. Box 511  
Yakima, WA 98907



Postal Address