



CREDIT PROFESSIONALS INTERNATIONAL

PACIFIC NORTHWEST COUNCIL DISTRICT TEN

Serving the Northwest Credit Community Since 1937

March/April 2010

Message from the President

CPI: THE ESSENTIAL PIECE

Git R Done



While procrastinating about writing my final newsletter, one of my brother's favorite phrases came to mind, that being the words from Larry the Cable Guy – 'Git R Done'. How simply accurate this statement is. It melted my anxiety and gave me the desire to sit down and write what I know needs to be done.



I have so many feelings about the past two years, serving as President of District 10, the best District of all. As I had not had the opportunity to attend the International conferences before my presidency, I couldn't make that statement. But now that you have allowed me the opportunity to represent our District for the past two years, I know this statement is true and I am so very proud of all of us.

The professionalism, enthusiasm, talent and determination of this district and its members are un-measurable. While our membership is declining, the quality of information offered to our members continues, just as if we were 500 strong. The support from current members, as well as former members is just a phone call away. We are friends for life, through the good and the bad. We are truly a family.

And with that we are planning our "family reunion." This event begins in Great Falls, Montana, April 30, 2010 with two plus days of education and fun. Great Falls CPI will be hosting this event and have included registration forms and hotel information with this letter. Make plans today to attend. The registration is just \$200.00 for all events and the room rates at the Holiday Inn are a deal. **Sue Cassell** is the Conference Chairman and her phone number is 406-454-5701. This is not the first time that Great Falls CPI hosted this event, but if this is the first time you have attended, you are in for a treat. Send your registration in today!!!

By this time I am sure all of you have received your edition of "The Crier". Thank you, **Betty Nichols**, for a beautiful job of producing and publishing this edition. As a

reminder, please bring your Crier to the District Conference as it will be used during the annual CPI meeting on Saturday afternoon.

Jill Jaeckel offered a Future Planning 2010 questionnaire on page 17 of the *Crier*. Please take a minute to complete this and fax or email back to Jill. Her contact information is located at the top of the questionnaire. Without your input we will not have a clear direction on moving forward in our district.

In the January edition of this newsletter, I included various award forms with the individual due dates on each form. These were also included in the *Crier*. Please check each of these forms and submit your local association information to the officer listed on that form. Another important piece of information due by April 15th is the Credential Certification. I will be expecting that form from all local associations no later than April 15, 2010. This form will insure the eligibility of your local association and will be used for voting at the District meeting.

Your District Officers and Chairman 'attended' our very first Executive Board Meeting, using the format of a conference call. This first time event held February 20th was well attended with as many as fourteen dialed in and participating. The meeting lasted just over two and a half hours and all the business of the District was handled without the expense of travel and hotels. While we all missed actually *seeing* each other, we were very

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impressed with how well this concept actually worked. It may become the way of the future. Thank you to everyone who participated.

Are you all thinking Walk-A-Thon???? Well, let's 'Git R Done'. I will be looking forward to hearing reports from everyone at our district meeting.

As I close this note, please be reminded to continue to extend a hand to those in need, and never be too proud to ask for help if you need. We are all humans, all with the same struggles as our neighbors, but together we will survive. My nephew arrived in Afghanistan this past Sunday for his first tour of duty. On Saturday we buried a local soldier who died there a week ago. All of a sudden this war has become very real to me. I pray for the safety of all those who are protecting me, my family and all of you.

Thank you again for this wonderful opportunity you have given me. I so appreciate each and every one of you.

God Bless,

Margaret Ewert-Moen, PCE
District 10 President

Message from the 1st Vice President

Wow, I can't believe it's already time for Conference. It seems like I just returned from Kalispell and seeing Margaret (re) installed as our District President. Now, I am planning a trip to Great Falls and another District Conference. I have been to conference in Great Falls and they put on a great conference.

I want to congratulate President Margaret on a job well done! This year for the first time we conducted our Executive Board Meeting via conference call, and we can thank our President for that. The agenda and all the reports were emailed to everyone prior to the meeting and everyone was very well prepared. We saved time and money; it was a great way to conduct the necessary business, along with a great use of our time and money.

As all of you know, our membership numbers are down, but we are still a strong district. I hope to see many of you in Great Falls; I know that we will have a great conference, lots of good times, good memories, and great education!

This last year has gone by fast, it has been a pleasure serving as your District Vice President and working with Margaret and the other officers. I wish I could report a big increase in our membership numbers, but unfortunately that is not the case. I know that our current economy has made it difficult for many. With job loss and employers not able to support members it is hard to maintain members. I

know that some associations are using their treasury to pay dues for their members. If any of you have come up with ways to recruit new members, I hope to hear from you so that I can share your success with the rest of the membership.

I will also be contacting many of you to see if you can serve as Chairman. Please step up, and work with the District Officers to keep our District going. Most of the Chairmanships are fairly easy, not a lot of work. So hopefully when I call on you, you will say yes.

I just received my new *Crier*, Betty Nichols did a great job. Please remember to bring your *Crier* with you to conference. And there are many forms in the *Crier* and in the Newsletters that you need to read through and see which ones apply to your association. Please get them turned in on time. All of the forms have information about when they are due and who they are mailed to or if they are just brought to conference. If you have any questions, please contact President Margaret or one of the other District Officers.

Here's hoping that I see you in Great Falls!

In CPI Friendship,

Vicki LeDuc, CCCE/MPCE
District Ten Vice President

Message from the 2nd Vice President/Librarian

It has been my privilege to serve as District Ten CPI Second Vice President these past two years. At this time I will not be writing education woulda, shoulda, coulda, for our members, only that with the outstanding Education manual we have had to work from that each of our Associations have done a good job, done the best we can and appreciate our own association's education chairman.

I have been District Ten CPI Librarian since May 19, 1979. This position was created mainly as a 'home' to store District Ten CPI records. For several years when we had eighty or more associations the 'stockpile' grew ----- not so much anymore. Mainly the past few years Financial Records and material for associations disbanding and didn't have a home for their own records. I just want you to know I am still here at my Librarian job keeping your records safe.

THANK YOU, President Margaret – it has been my pleasure serving you and District Ten CPI.

LaFrance Grubbs, CCCE
Second Vice President
District Ten Librarian

International Representative's Letter

It seems just a month or so ago we were making plans to attend District Ten Conference in Kalispell, Montana. The time goes by so quickly and when you are so deeply involved in CPI, it seems as if it goes by even faster.

I hope everyone is planning to attend the District Ten Conference in Great Falls. I know they will have a very educational and very, very fun conference. I look forward to returning to Great Falls for the Conference and serving as your International Representative.

I have enjoyed working on the Pin and Emblem committee for President Margaret the past two years. Thank you for the opportunity to serve.

I know some of you are planning to attend the International Conference in Rogers, Arkansas in June. President Margaret has provided information regarding registration and the agenda for this Conference in this newsletter. I congratulate President Margaret on a great year, and all of her officers and committee members for a job well done. Everyone really stepped up this year to help our District and helped make this a successful year.

You all are GEMs of credit and it has been my pleasure serving as your International Representative this year.

Billie Plasker
1st Vice President
Credit Professionals International

Message from the Chaplain

Let's stick together! We're all interested in keeping in touch with one another, but somehow time is not on our side. So, prior to Conference please notify me of any marriages, births, illnesses, or deaths. Any promotions, changes in employment, awards, etc. deserve mentioning and will aid me in writing my next report.

Until next time may our membership thrive, our numbers increase, and remember:

- When it comes to going after what you love in life, don't take no for an answer.
- Life isn't tied with a bow, but it's still a gift.
- God loves you because of who He is, not because of anything you did or didn't do.

Nancy Amend
Chaplain

District 10 on the Web
www.cpi-district-10.org

Message from the Future Planning Chair

CPI would like to hear from you! You can fax your answers to Jill Jaeckel at 907-261-9141 or e-mail your answers to jillaj@gci.net or jjaeckel@sbsalaska.com

As we reviewed President Margaret's January Newsletter, we see the results of our membership survey. To follow up, yet not repeat these same questions, we would really appreciate 100% reply to the following questions:

1. Have you, personally or your local association answered Future Planning Questionnaires in the past?
2. If your meetings are open to the general public, how do you advertise your meetings?
3. Do you visit our District CPI website?
4. Do you visit our International CPI website?
5. Have you attended a CPI meeting in the last 6 months?
6. Do you know any individuals who are new to collections? Would you invite them to your local meeting?
7. Do you belong to any other associations? Please list:
8. If you are a member of another association, how is their membership increased? Is this an association with dues? Or do you volunteer?
9. What questions would you ask for your fellow members?
10. Your name or Local Association name. If more than one person has been polled to answer these questions, how many?

Thank you for your support and your time to answer these questions.

Jill Jaeckel
Future Planning Chair
Cell: 907-242-9258
E-mail: jillaj@gci.net or jjaeckel@sbsalaska.com

Message from the Certification Chair**Advertisement****Wanted:**

Members to apply, renew or upgrade their Credit Professional Certification. Your certification is valid for 5 years and renewable upon payment of the original fee. See **THE CRIER** for more information and forms to apply or renew. For questions: call 541-259-18665 or email: bnichols@proaxis.com.

Registration Form

NAME _____
ADDRESS _____
CITY _____ ST _____ ZIP _____
PHONE _____
EMAIL _____
LOCAL ASSOCIATION _____

Payment Information:

Registration

Before April 26th	\$200.00
After April 26 th	\$225.00

ADDITIONAL TICKETS _____
TOTAL \$ _____

Certification Designation _____
First Timer y/n _____
Special Dietary Needs y/n _____
please explain _____

MAKE CHECKS PAYABLE TO:

DISTRICT 10 CONFERENCE
C/O SUE CASSELL
PO BOX 2326
GREAT FALLS, MT 59403
PHONE: 406/454.5701

Holiday Inn
400 10th Ave South
Great Falls, Montana

1 800.257.1998

Room Rates: 99.00 +tax
Up to 4 per room



Credit Professionals Presents: Education Workshops

The Essential Piece



**Holiday Inn
Great Falls, Montana
April 30 & May 1, 2010**

THURSDAY APRIL 29, 2010

5-7 PM Registration

FRIDAY APRIL 30, 2010

7:30AM Registration continues
7:30-8:45 **Past Presidents Breakfast**
8:00 – 9:00 Registration Credentials
9:00-9:15 Welcome
9:15-12:30 Neal Jenson
Bankruptcy Update
CEUs available. Come listen to Neal and find out what's new in bankruptcy. This is a great session for all!

12:30 – 1:30 Luncheon – All members
Special for 1st Timers
1:40 Welcome
2:00-3:15 Barbie Stucker
Managing Multiple Priorities
We are all faced with doing more with less. Come listen to Barbie to find out how to juggle your day and make the most of it without adding stress.
3:15 – 3:30 Networking break
3:30-5:00 Jolene Bach
Networking in the 21st Century
Twitter, Facebook, MySpace, Blogging. Jolene will explain them all to us and how we can make them work for US.
5:30 – 9:00 **Progressive Dinner** Trolley ride and BUNCO

SATURDAY MAY 1, 2010

8:00-8:45 Registration
7:30 – 8:45 **Career Club Breakfast**
8:00 – 8:45 **All Member Breakfast**
8:45-9:00 Welcome
9:00-10:15 Deb Kottel
Legislative Update
There is so much new going on in our Legislature with regards to credit, come find out how it may affect you.
10:15 – 10:30 Networking Break
10:30 – 12:00 Mark Willmarth
Customer Service- Exceeding Expectations
Sometimes Customer Service is all that sets us apart from our competition. Find out from the expert how to give the best to get the best!
12:00 – 1:00 **CPI Awards Luncheon** – Special seating for Assn Presidents
1:15 – 3:15 **CPI Business Meeting** (Pre-Board/Annual)
3:15 – 3:30 Networking Break
3:30 – 4:00 **CPI Post Board**
4:00 – 4:15 Networking Break
4:15 – 5:00 **CPI Committee Chairman & Officer Meeting**
6:30 – 7:00 New Officer Reception
7:00 – ??? **Installations Banquet** – Entertainment/Raffles Awards
Following Hospitality Suite

Additional Guest Ticket prices

Education	\$50.00 (Neal)
	\$25 all others
	\$100 all sessions

Friday	Luncheon	\$15.00
	Dinner/Activity	\$5.00

Saturday	Breakfast	\$15.00
	Luncheon	\$15.00
	Banquet	\$35.00

CPI members – these are all included in your registration price.

Thank you



Join Us

for

District Conference

April 30 – May 2, 2010
Great Falls, Montana

and

International Conference

June 17 – 20, 2010
Bentonville/Rodgers, Arkansas

2009 – 2010 DISTRICT OFFICERS

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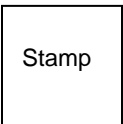
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